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Remedy Interactive Is First U.S. Ergonomics Software Provider Approved by the U.S. Department of Commerce's Safe Harbor Program

SAUSALITO, CA - December 10, 2002 - Ergonomic software solution provider Remedy Interactive (www.remedyiinteractive.com), has become the only U.S. company in its niche to receive approval by the U.S. Department of Commerce for membership in the Safe Harbor program. The Safe Harbor program is the U.S.'s answer to the European Union's belief that U.S. standards for data security do not adequately protect Internet users.

Acceptance into this program certifies that Remedy Interactive adheres to certain privacy and data protection standards that the European Union requires, and states that Remedy Interactive's WorkWell ergonomics solution exceeds all current U.S. privacy and data protection requirements.

"We are part of a global economy – our clients are global companies. Businesses like ours that provide enterprise-wide solutions must recognize the mandates, regulations, and policies of the rest of the world," said Kim Lopez, CEO of Remedy Interactive. "Our membership on the Safe Harbor list is one more way in which Remedy Interactive is demonstrating its commitment to providing solutions, not only in the U.S. but around the globe."

"By registering with the Safe Harbor program and having such pro-consumer privacy practices, Remedy Interactive is able to conduct business in Europe and manage its data systems much more freely than non-registrants," said Craig Cardon, Esq., with Squire, Sanders & Dempsey, a law firm in San Francisco that specializes in this area. "The Safe Harbor registration process requires a rigorous self-audit of data protection practices as well as certification that well-defined high standards of protection are met."

Remedy Interactive places a top priority on security issues. **General Electric, Visa, ChevronTexaco, Hewlett-Packard,** and **Intel** use WorkWell, and there have been no breaches of security at any installation at any time. Employee names, email addresses, and other confidential information collected and stored by the WorkWell system are as secure as information that might be collected by a bank.

WorkWell is available in 12 languages and is being used in 17 countries.



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Remedy Interactive will showcase its recently announced WorkWell Version 1.5 at the National Ergonomics Conference and Exposition at Caesar's Palace, December 10-12, 2002 in the Remedy Interactive booth number 340.

For more information about WorkWell Version 1.5, and to arrange an online demo, visit www.remedyinteractive.com or call Remedy Interactive at 800.776.5545.

About Remedy Interactive

Remedy Interactive is the leading provider of software that streamlines ergonomic programs in large organizations, globally. The Company's flagship online product for office ergonomics, *WorkWell*, assesses risk, trains employees, and collects data to enable organizations to focus their resources, automate their ergonomics programs, and ultimately reduce costs. *WorkWell's* management features are designed to allow companies to do more with less by harnessing the potential of automation.

Remedy Interactive works with Fortune 1000 clients including Hewlett Packard (NYSE: HPQ), ChevronTexaco (NYSE: CVX), and VISA.

For more information, visit www.remedyinteractive.com or call 800.776.5545