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Remedy Interactive Closes 2003 with a 100% Renewal Rate

SAUSALITO, CA - February 25, 2004 - Injury prevention software provider, Remedy Interactive, continues to meet the needs of large global organizations with the renewal by ChevronTexaco of its enterprise-wide contract. Each of Remedy Interactive's clients, 90% of which are Fortune 1000 companies, has chosen to extend its contract to use Remedy Interactive's suite of office ergonomics software.

"Our goal is to improve our clients' bottom line through the reduction of injuries in the workplace, says Kim Lopez, CEO of Remedy Interactive. "Reduced injury rates lead to reduced workers' compensation costs — a cost which, for most employers, is rising at a higher rate than almost any other cost. We believe that ChevronTexaco's renewal of its contract, and our 100% client renewal rate, are a direct reflection of our ability to have a positive impact on a company's bottom line. We're definitely pleased about this contract renewal."

"At ChevronTexaco, the safety of our employees--all employees no matter where they work--is an important corporate mandate," notes Geoff Cislo, ChevronTexaco's RSI Prevention Worldwide Network Leader.

Remedy Interactive's software has helped ChevronTexaco, VISA, Northrop Grumman, and other large organizations, prevent repetitive strain injuries (RSIs) using a risk-based approach. The software uses predictive modeling to determine the relative risk level of every user – organizational decisions and resource allocation can then be proactive rather than reactive, based on objective measures. Cislo continues, "We have over 35,000 computer-users in more than 20 countries. Understanding where and how to focus would be an almost impossible task if we weren't able to leverage technology efficiently and effectively."

Since the inception of corporate-wide RSI prevention efforts at ChevronTexaco three years ago, thousands of workers have been successful at increasing their comfort level while at work.

Over 85% of all Remedy Interactive software users have said that they believe the online assessment and training will help them to work more comfortably, and, to date, over 90% of users across its many clients have made changes to their workstations to reduce their risk of injury.



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“In addition, our clients have also experienced decreases in claims severity and costs using our solution,” says Ms. Lopez.

About Remedy Interactive

Remedy Interactive is the leading provider of software that streamlines ergonomic programs in large organizations, globally. The Company's flagship online product for office ergonomics, *WorkWell*, assesses risk, trains employees, and collects data to enable organizations to focus their resources, automate their ergonomics programs, and ultimately reduce costs. *WorkWell's* management features are designed to allow companies to do more with less by harnessing the potential of automation.

Remedy Interactive works with Fortune 1000 clients including Hewlett Packard (NYSE: HPQ), ChevronTexaco (NYSE: CVX), and VISA.

For more information, visit www.remedyinteractive.com or call 800.776.5545